

EN222S-60 Fall Detection Pendant Installation and Operation Manual

1 Overview

The EN222S-60N fall detection pendant sends an automatic alarm message when sensors indicate that a resident may have fallen, even if the resident is unable to press the alarm button.

Note: For UL 2560 installations, refer to the *EN6080 Area Control Gateway Installation Instructions* or the *EN6040-T Network Coordinator with Transformer Installation Instructions*.

1.1 Inovonics Contact Information



If you have any problems with this procedure, contact Inovonics technical services:

- E-mail: support@inovonics.com.
- Phone: 1.800.782.2709, option 2.

1.2 Maximum Number of Repeaters for a UL 2560 Installation

To achieve the 99.99% alarm message reliability required for UL 2560 compliance, system installations must operate within the following limits for end device and repeater counts.

End Devices	Maximum Repeaters
150	397
250	386
350	375
500	360
1000	313
2000	238
3000	184

1.3 Pendant Components

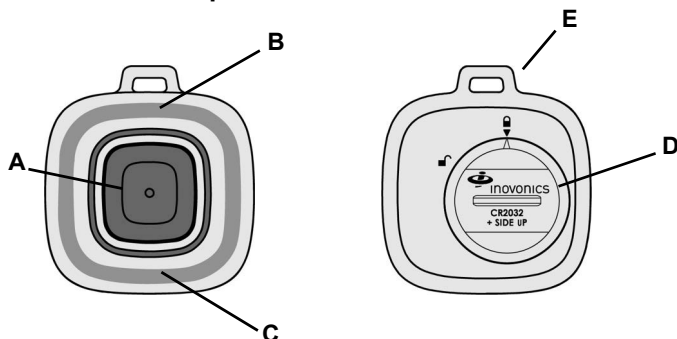


Figure 1 Pendant components

- A** Activation button **B** Transmit and alarm clear LED **C** Low battery LED
- D** Vented battery door **E** Attachment loop

2 Installation and Startup

2.1 Installation Notes

- These products are designed to be maintained by professional technicians.
- Products are intended for indoor use.
- Do not ship the pendant with the coin cell battery installed when temperatures are below 32°F. Doing so will damage the internal battery and cause the pendant to irretrievably fail.
- All products should be manually tested weekly (see section 6, “Test the Transmitter”).

2.2 Coin Cell Battery Installation

Caution: If you are installing batteries in multiple devices, keep the batteries from coming into contact with each other to prevent discharge.

1. Place the battery in the battery compartment, ensuring that the positive terminal (+) faces up.
2. Seat the battery door over the battery so that the arrow on the battery door is lined up with the unlocked padlock icon.

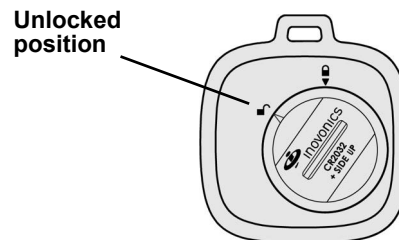


Figure 2 Battery door in the unlocked position

3. Use the ACC680 alarm clearance card or a quarter to turn the battery door to line up the arrow on the battery door with the arrow under the locked padlock icon.

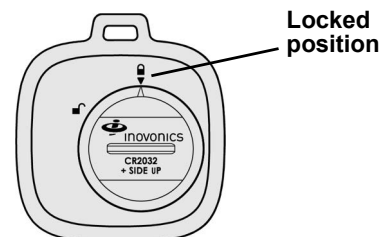


Figure 3 Battery door in the locked position

4. Press the activation button for at least one second.
 - The red LED will flash and the pendant will vibrate, indicating that an alarm has been sent. (For more information, see section 3.1, “Send a Resident-Initiated Alarm” on page 2.)
5. Clear the alarm sent when you activated the pendant per section 3.3, “Clear an Alarm”.

2.3 Register the Transmitter

The transmitter sends a check-in message to the receiver or gateway every 60 minutes for the purposes of supervision. The transmitter must be registered and supervised.

Caution: The EN222S-60 fall detection pendant must have a supervision window of no more than 12 hours to avoid not discovering a missing device within 24 hours.

Each transmitter has a unique factory-programmed identification number. Refer to the receiver or gateway’s installation instructions for details on registering and setting up supervision.

1. When prompted by the receiver or gateway to reset transmitter, press the activation button, and then clear the alarm per section 3.3, “Clear an Alarm”.

Caution: The transmitter should be tested after registration to ensure operation. See section 6, “Test the Transmitter”.



2.4 Wear the Transmitter

The pendant transmitter is worn around the neck with the neck lanyard.

Caution: The neck lanyard included with the fall detection pendant is designed with a breakaway feature for user safety. Substitution of a stronger cord or chain may result in injury to the wearer.

Neck Lanyard

To attach the neck lanyard:

1. Secure the lanyard to the pendant's attachment loop with a simple girth hitch knot.

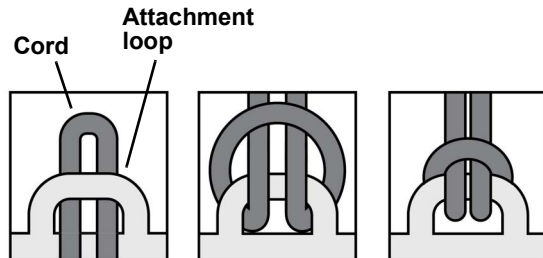


Figure 4 A simple girth hitch knot

2. Adjust the neck lanyard to the wearer's neck size.
 - Pull both slide adjustment tabs on the lanyard to reduce the length of the cord.
 - Pull both sides of the lanyard cord to increase the length of the cord.

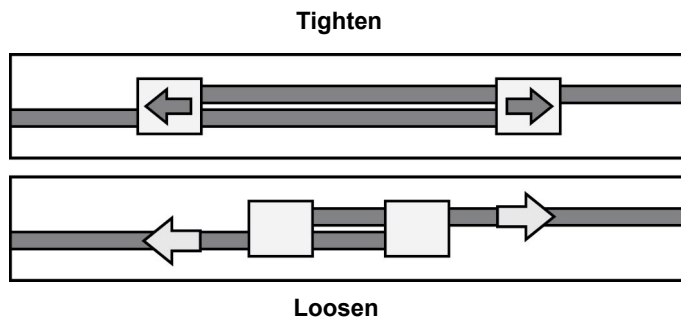


Figure 5 Adjust the neck lanyard

3 Operate the Transmitter

3.1 Send a Resident-Initiated Alarm

To send an alarm:

1. Press the activation button for at least one second.
 - When activated, the pendant will vibrate briefly and the red transmission LED will blink rapidly for the first five seconds, and then slowly until the alarm is cleared.

3.2 Generate an Automatic Fall Alarm

An automatic fall alarm is generated without a button activation based on a proprietary algorithm using data from internal sensors. The algorithm takes approximately 30 seconds to complete its calculations and transmit the fall alarm. If a resident returns to their original position after a fall during that 30-second calculation period, no fall alarm will be sent.

When a fall alarm transmission is sent, the pendant will vibrate briefly and the red transmission LED will blink rapidly for the first five seconds, and then slowly until the alarm is cleared.

Note: The fall alarm message is processed by a cloud application and can only be accessed through an active subscription to that service. Unless there is an active subscription, the fall alarm will be transmitted as a request for assistance in the same manner as a button press alarm to ensure that a caregiver response is provided. However, it will not be specifically identified as a fall event.

Caution: Residents should be instructed to always push the activation button on their pendant to request assistance when they are able to do so, even if fall detection is enabled. The automatic fall detection feature is an enhancement to basic functionality and does not detect 100% of falls.

Note: The Inovonics fall detection solution may occasionally generate false fall event alarms for reasons including, but not limited to, sudden air pressure changes or purposeful movements.

3.3 Clear an Alarm

Note: After sending an alarm, an end user can send a subsequent alarm once ten seconds have elapsed, even if the initial alarm has not been cleared on the device. This is true whether the alarm is the result of a button press or a fall event.

There are two ways to clear an alarm:

Using the Alarm Clearance Card

Note: The ACC680 alarm clearance card is an optional accessory sold separately.

1. Place the dot on the ACC680 alarm clearance card over the activation button.
 - The red transmission LED will cease flashing and the blue alarm clear LED will flash quickly six times to indicate the alarm has cleared.

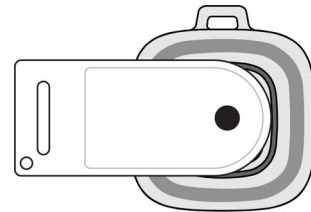


Figure 6 Place the alarm clearance card over the activation button

Using a Button Press Pattern

1. Press the activation button three times, quickly.
2. When the blue LED flashes twice, press the activation button three more times, quickly.
 - The blue alarm clear LED will flash quickly six times to indicate the alarm has cleared.

3.4 Coin Cell Low Battery Alert

When a low battery is detected, the transmitter will send a low battery alert, and start a seven day countdown. If the battery has not been replaced within two days from when the low battery alert message was sent, the yellow low battery LED on the bottom of the pendant will begin to blink, and will not stop until the battery is replaced, or the seven day countdown expires.

If the seven day countdown expires without the battery being changed, a high priority shutdown message will be sent to the application software and the pendant will automatically go into storage mode. For more about storage mode, see section 5, "Storage Mode".

4 Coin Cell Battery Replacement

Note: Inovonics has tested and recommends Panasonic®, Maxell® and FDK® (formerly Sanyo) CR2032 coin cell batteries.

The waterproof pendant uses one standard CR2032 coin cell battery. To change the battery:

1. Use the ACC680 alarm clearance card or a quarter to turn the battery door to the unlocked padlock icon.
2. Remove the battery door.
3. Remove the old battery from the battery compartment.
4. Place the new battery in the battery compartment, ensuring that the positive terminal (+) faces up.
5. Seat the battery door over the battery so that the arrow on the battery door is lined up with the unlocked padlock icon.
6. Use the ACC680 alarm clearance card or a quarter to turn the battery door to line up the arrow on the battery door with the arrow under the locked padlock icon.
7. Press the activation button to initialize the transmitter.
8. Clear the resulting alarm per section 3.3, "Clear an Alarm".

Note: If the pendant is not activated after replacing the battery, the low battery indication will not clear until the next check-in interval.

5 Storage Mode

Storage mode is an ultra low battery state designed to protect the life of the internal battery for up to 24 months. The pendant is shipped from Inovonics in storage mode. The device will also automatically go into storage mode at the next check-in transmission time if the coin cell battery has been removed.

Note: When the pendant is in storage mode, it will not transmit alarms or check-in messages.

5.1 Extended Storage

If a pendant will not be deployed to an end user for more than 24 months after the date of manufacture that appears on the device or device packaging, you can extend the storage life for up to 24 additional months by temporarily removing the device from storage mode and recharging the internal battery for 72 hours before placing it back into storage mode.

To remove the device from storage mode, follow the steps in section 5.3. After 72 hours, place the device back into storage mode by following the steps in section 5.2.

5.2 Put the Device in Storage Mode

Note: The device should not be left in storage mode for more than 24 months. To achieve the labeled shelf life, devices should be stored in ambient conditions of 69 to 73 degrees Fahrenheit.

To put the device in storage mode:

1. Use the ACC680 alarm clearance card or a quarter to turn the battery door to the unlocked position.
2. Remove the battery from the battery compartment.
3. Press the activation button for at least one second.
 - The red LED will flash and the pendant will vibrate briefly to indicate that an alarm has been sent. This serves as confirmation that the pendant is now in storage mode.
4. Seat the battery door over the empty battery chamber, and use the ACC680 alarm clearance card or a quarter to turn the battery door to line up the arrow on the battery door with the arrow under the locked padlock icon.

5.3 Take the Device out of Storage Mode

To remove the device from storage mode:

1. Use the ACC680 alarm clearance card or a quarter to turn the battery door to the unlocked padlock icon.
2. Remove the battery door.
3. Place a battery in the battery compartment, ensuring that the positive terminal (+) faces up.
4. Seat the battery door over the battery so that the arrow on the battery door is lined up with the unlocked padlock icon.
5. Use the ACC680 alarm clearance card or a quarter to turn the battery door to line up the arrow on the battery door with the arrow under the locked padlock icon.
6. Press the activation button for at least one second.
 - The red LED will flash and the pendant will vibrate briefly to indicate that an alarm has been sent. This serves as confirmation that the pendant is no longer in storage mode.
 - When the button is pressed, an alarm message and reset message are sent to the head end application.
7. To cause the red LED to cease flashing, clear the alarm sent when you activated the pendant per section 3.3, "Clear an Alarm".

Note: If the alarm activation button is pressed when the device is not in storage mode and the battery is not installed, the red LED will blink rapidly for five seconds, the pendant will vibrate, and an alarm will be sent with a missing battery message. The alarm clearance function is not enabled in this situation.

6 Test the Transmitter

The transmitter should be tested after registration and then weekly to ensure operation.

To test the transmitter:

1. Press the activation button for at least one second and ensure the red transmit LED lights, the vibration activates, and the alarm is received by the receiver or gateway.
2. Clear the alarm and ensure the red alarm transmission LED stops flashing, and the blue alarm clear LED flashes.

7 Cleaning and Care

7.1 Cleaning

Caution: Cleaning should only be performed with the battery door in place and in the locked position.

Cleaning should be performed by hand using a damp cloth and mild soap, or disinfectant wipes designed for household use.

Do Not Use

The following products should never be used to clean the EN2222S-60 series pendants:

- Strong cleaning agents such as ammonia, bleach, alcohol or quaternary disinfectant.
- Abrasive or powder cleansers.
- Alcohol-based hand sanitizers.

The following equipment and processes must never be used:

- Steam autoclave or commercial sterilization procedures using heat, chemical, gas or radiation techniques.
- Dishwasher or washing machine.
- Soaking or suspending the pendant in water or other liquids.

Using any of these products or processes will damage the pendant.

7.2 Care

The plastic used for the pendant is durable and designed to withstand exposure to most common substances including soaps and skin lotions. However, there are some types of creams, lotions or sprays which contain chemicals that may dull the finish or cause discoloration of the housing. These include insect repellents containing DEET, sunscreen and topical analgesics. If an end user is using these types of products, they should avoid having the pendant come into direct contact with them.

7.3 Care of the Vented Battery Door

The EN2222-60 uses a vented battery door that allows for air flow, while preventing ingress of water or dust. To ensure fall detection accuracy, the battery door vent opening must remain clear of any obstructions. Inovonics recommends that you check the condition of the vent opening on a periodic basis, and gently remove any obstructions. Replacement vented battery doors are available for purchase under Inovonics part number ACC694-BU.

8 Device Indicators

	Alarm Activation	Alarm Clearance	Low Battery
LED Color	Red	Blue	Yellow
LED Pattern	Rapid blink for five seconds, and then slow blink until alarm is cleared	Using alarm clearance card: six quick flashes Using button pattern: two quick flashes after first three button presses, and then six quick flashes after the next three button presses	Blinks every five seconds until battery is replaced or until seven-day countdown expires
Vibration Patterns	Vibrates for one second	N/A	N/A
See More	Sections 3.1 and 3.2	Section 3.3	Section 3.4

9 Water Exposure

UL has evaluated the EN2222S-60 fall detection pendant to meet the water spray and submersion tests required under UL 2560, section 38.

In addition, the pendant meets IP67 certification standards for dust and water ingress protection, ensuring that:

- Ingress of dust particles does not interfere with the satisfactory operation of the device.
- There is no harmful effect to the device caused by:
 - Submersion up to three feet (one meter) for less than or equal to 30 minutes.

Note: IP67 certification was performed by an independent laboratory not affiliated with UL.

10 End User Recommendations

The pendant transmitter housing is waterproof up to the IP67 standard when the battery door is properly seated and in the locked position. The product is designed for incidental/momentary submersion in water, but not for extended submersion. As such, we offer the following recommendations to the end user:

Usage Situation	OK to Use?	Cautions
Shower	Yes*	Do not spray water directly on the device at distances of less than 12 inches; avoid spraying water at extremely high pressure.
Bath	Yes*	Momentary submersion is permissible at water temperatures less than 105°F. Extended submersion of the device is not recommended.
Rain	Yes*	Avoid extended exposure; wear the device under a sleeve, shirt, or jacket
Water exercise, swimming pool, hydrotherapy/hot tubs, steam rooms and saunas	No	Do not use the device during these activities. Please note that the IP67 rating does not test for exposure to liquids with a chemical content such as chlorine or salt water. Exposure to elevated water/air temperatures or humidity levels in these settings may permanently damage the device.

* The pendant is able to successfully transmit an alarm or check-in message when exposed intermittently to water in a shower setting. However, when the pendant is fully submerged, the water absorbs the radio signal such that messages may not be reliably detected by the receiver.

Caution: A continuous flow of water through the vent area of the battery door can obstruct the vent and interfere with the operation of the fall detection routine.

11 Specifications

Dimensions: 1.6" x 1.6" x 0.5" (4 x 4 x 1.25 cm).

Weight: 0.6 oz (17 g) with battery inserted.

Operating temperature: 32 to 104°F (0 to 40°C).

Operating environment: Waterproof to IP67 standard.

Estimated battery life: Three months (assuming five alarm activations per day and alarm clearance within ten minutes of alarm activation).

Battery type: Panasonic CR2032.

Power requirement: 3VDC, 14.5µA.

Storage requirement: Ambient conditions of 69 to 73°F (20.5 to 22.8°C).

UL certification: UL 2560 (see conditions below).

Industry Canada HVIN: 00059-05.

Note: For UL 2560 installations, Inovonics repeaters must have 20 minute check-in times. Inovonics transmitters must have a minimum of 60 minute check-in times.

Note: In a UL 2560 installation, the EN2222S-60 series pendants may be used with completed emergency call systems for assisted living and independent living facilities.

For UL 2560 certified system installations, the following Inovonics EchoStream devices are approved for installation within maximum system configuration limits defined in section 1.2 of this document:

- EN6080 area control gateway or EN6040-T network coordinator with transformer.
- EN5040-20T high power repeater.
- End devices (transmitters) with a minimum 60-minute check-in interval, as follows:
 - Fundamental devices which are subject to UL 2560 certification (pendant transmitters and OEM products using the Inovonics RF module).
 - Supplemental devices which are not subject to UL 2560 system certification but which may be used within a UL 2560 certified system (e.g. universal transmitters and activity sensors).

Note: Users that have achieved certification and will install UL 2560 certified systems are responsible for labeling all fundamental devices with the UL 2560 system certification mark.

Compatible receiver for UL 2560 installations with the EN2222S-60 series pendants: EN6080 area control gateway or EN6040-T network coordinator with transformer.

Compatible repeater for UL 2560 installations with the EN2222S-60 series pendants: EN5040-20T.

Compatible gateway for cloud services: EN7380 senior living IP gateway.

Note: Inovonics supports recycling and reuse whenever possible. Please recycle these parts using a certified electronics recycler.

Note: Specifications and data are subject to change without notice.

12 Power Management System Information

This equipment uses a two-stage power system:

- One CR2032 lithium-metal coin cell battery which is replaceable by installers.
- One rechargeable lithium-ion polymer pouch energy cell which is non-accessible and non-replaceable.

12.1 Battery Handling

If you are installing CR2032 lithium metal coin cell batteries in multiple devices, keep the batteries from coming into contact with each other to prevent discharge.

12.2 Shipping

Both lithium-ion and lithium-metal battery types are subject to transportation regulations such as International Air Transport Association (IATA), International Maritime Dangerous Goods (IMDG), US Department of Transportation (DOT) and UN Recommendation on the Transport of Dangerous Goods.

To prevent accidental alarm activation due to air pressure changes, Inovonics recommends that you avoid shipping the devices by air with the CR2032 lithium-metal coin cell battery installed in the device.

When disposing of this electronic device or depleted CR2032 lithium-metal coin cell batteries, please do so in accordance with federal, state and local regulations.

12.3 Cold Weather Best Practices

- We recommend that the pendant be shipped without the coin cell battery installed, especially if shipping conditions will be below 32°F (0°C).
- If exposed to conditions below 32°F (0°C) during shipping, the pendant should be kept at room temperature for 24 hours before installing the coin cell battery and activating the pendant.
- If an end user is outdoors when temperatures are below 32°F (0°C) the pendant should be worn under clothing to protect it from exposure.
- After the pendant has had the battery installed and has been activated, the pendant should not be left in a cold vehicle below 32°F (0°C) for any period of time.

13 Television and Radio Interference

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

14 FCC RF Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures.

15 FCC Part 15 and Industry Canada Compliance

This device complies with part 15 of the FCC Rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

16 Medical Device Interference

Under FDA and FCC guidelines, the responsibility for verifying continuous and safe operation of medical devices such as pacemakers and implanted defibrillators in the presence of electromagnetic interference (EMI) rests with the manufacturer of the medical device. As such, Inovonics does not have the authority or specific device knowledge to conduct or interpret formal tests on their behalf.

Inovonics transmitter devices comply with Part 15 of the FCC Rules and Industry Canada license-exempt RSS standards.

If you have any concerns about the use of Inovonics transmitter devices in the presence of medical devices used by a particular resident or patient, we recommend that you consult with their physician. Another potential source for answers is the medical device manufacturer, who can provide more information as to their compliance with federal guidelines and how they have addressed EMI risk.

17 Radiation Exposure Limits

This equipment complies with ISED RSS-102 radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Cet équipement est conforme avec ISED RSS-102 des limites d'exposition aux rayonnements définies pour un environnement non contrôlé. Les utilisateurs finaux doivent suivre le fonctionnement spécifique instructions pour satisfaire la conformité à l'exposition RF. Cet émetteur doit pas être colocalisé ou fonctionner conjointement avec une autre antenne ou émetteur.