

# **Inovonics Cloud Services Platform** for Commerical Security

Bring the power of Inovonics' enterprise-grade wireless sensor network to the cloud. Our Cloud Services Platform enables real-time system visibility, proactive alerting, and precise location tracking. Ideal for complex, multi-site environments where uptime, staff safety, and incident response are critical.



# **Key Solution Capabilities & Benefits**

The Inovonics Cloud Services Platform is more than a dashboard, it's a powerful tool that helps you ensure every device is connected, every alert is acknowledged, and every site is secure. With real-time insights, seamless integration, and proven reliability, Inovonics empowers you to deliver smarter safety solutions.

## **Cloud Connect**

Real-time system visibility and diagnostics from any browser.

- Instantly detect offline devices or triggered alarms
- Real-time tracking of mobile duress devices, staff badges, or assets
- Location history for post-event investigation

#### Benefits:

- Reduces downtime and improves operational continuity
- Enhances situational awareness for security operations
- Connects movement data to duress events for faster response
- Helps detect unusual activity or patterns in high-risk areas



#### **Use Case**

A regional security integrator manages several commercial properties, each with hundreds of wireless transmitters. Inovonics Cloud Connect lets them monitor and configure every device remotely from one dashboard, reducing on-site visits and improving response times

# **Advanced Location**

Track movement in real-time to increase visibility and safety.

- Real-time tracking of staff badges, duress pendants, or assets
- Floorplan mapping and geofencing
- Location history for post-event investigation

#### Benefits:

- Enhances situational awareness
- Connects location data to incident response
- Detects unusual activity or movement patterns



#### **Use Case**

A regional security integrator helps a client protect high-value assets in restricted areas. Using Inovonics Advanced Location API, they continuously monitor asset movement and alert staff if items cross defined boundaries, providing real-time visibility and control of critical equipment and operations.



# Cloud-Enabled Solutions for Commerical Security

# **Key Solution Capabilities & Benefits**

# **Mobile Duress**

Location based alerts that pinpoint where help is needed the moment a duress alert is triggered.

- Know exactly where help is needed, whether it's a specific room, floor, or zone, when a duress alert is triggered
- API integration to send location to existing systems
- Dashboard and alert recipient display

#### Benefits:

- Reduces emergency response time in large or multi-level facilities
- Improves staff safety by guiding responders directly to the scene
- Enhances coordination between on-site and remote teams



#### **Use Case**

A regional security integrator enhances safety across multiple facilities with Inovonics duress pendants featuring location tracking. Compact and cloud-connected, these pendants integrate with central stations to deliver faster response times and greater protection for staff during emergencies.

## **Smart Alerts**

Deliver intelligent, targeted notifications to improve response time and safety across facilities.

- Instantly alert staff to potential environmental or system threats
- Automatically escalate notifications based on user-defined workflows

#### Benefits:

- Simplifies workflow creation and escalation for faster action
- Ensures alerts reach the right users at the right time
- Provides visibility into response trends and process efficiency
- Supports data-driven improvement through detailed reporting



#### **Use Case**

A regional security integrator helps a facility manager mitigate environmental threats with Inovonics Smart Alerts. Water leak detection triggers instant notifications and escalates alerts based on staff availability, ensuring quick action and support for compliance requirements.

# **Delivering Value with Cloud Connect**



#### Real-Time Monitoring & Alerts

Provides real-time visibility into gateway and device health, including signal strength, battery condition, and communication status, enabling proactive issue resolution before service disruptions occur.



#### Data-Driven Insights

Aggregates telemetry and event data across all connected devices, allowing you to identify performance trends, optimize system uptime, and support predictive maintenance for better long-term reliability.



#### Centralized Management

Provides complete oversight of all client sites and gateway installations through one cloud-based dashboard, reducing on-site visits and simplifying maintenance workflows across multiple locations.



#### Market Versatility

Adapts seamlessly across verticals like senior living, healthcare, education, retail, and enterprise security, with pre-configured bundles designed to simplify deployment and speed up time-to-value.



#### Seamless Integration

Connects effortlessly with existing emergency call, building management, and security systems via REST APIs, webhooks, MQTT, SDKs, or embedded widgets, extending data value while minimizing disruption.